

Promotion Term & Condition

1. All any service charges herein are not including line rental charge and VAT.
2. In case the service is cancelled partially or completely if it is not the fault of TOT services system before the ended contract period, the users shall notify TOT in advance no less than five (5) working days and will be liable to charged the initial fee Hi-speed internet and/or package changing fee and/or the full installation fee for fixed line which is waived or get some discounts from TOT.
3. In case that the start date of new customers or the date which current customers change to apply this TOT Hi-speed internet promotions does not start as on the same date as the billing due date , the users will be charged per day in all actual costs (Pro Rate).
4. During this promotion contract period, the users can change their own packages from low to high speed. However, the highest speed they request depends on connection capability of TOT.
5. In case of user's requirements for changing from higher to lower TOT speed internet before the ending of contract period and TOT service system does not make any errors, the users must pay fee for TH 1,000 Bht per time.
6. When the contract period is due, the users will be served with the same speed level of Hi-speed internet on the latest bill, together with monthly service rates in normal or special rates according to TOT announcements.
7. This promotion is applied for only the area where is available for the service.
8. Existing TOT Hi-speed internet customer with relate to other Hi-speed internet promotion. In this case they shall be under this promotion term and condition. This only for existing customer who remain less than 12 bill cycles under current contract's period .
9. The service shall be provided, and shall be used solely by the user. The user shall be liable to TOT for consequential losses or damages arising to third party in connection with using of the service. The user shall not violate any and all regulation, rule, statute or order of any governmental agency which related to internet usage.
10. TOT reserves the rights in the event of the speed level for internet connection is lower than the specified customer requirement, as the result of other factors is occurred while using the internet service including, but not limited to, density of users, lines capability, conditions of computers, servers and routers of website.
11. In case the user is suspected of violation or violates this terms & conditions, TOT reserves the rights to suspend or terminate the service without prior notice.
12. In case the user utilize ADSL Modem / Router which is not certified by TOT, TOT shall not be responsible for any fault or any service interruption. TOT reserves the rights to charge monthly fee and other service fees under the terms & conditions of this promotion.
13. Amendment or modification of the terms & conditions herein, TOT will notify the user in advance no less than five (5) working days.
14. The English translation is for convenience only. The conditions of Thai language contract shall control and govern in all respects. The construe shall in accordance with Thai language.